

Document code: ATA-SA-FO-002 Review number:00	<b>Customer Survey Form</b>	ارسا تارلا امين (سهافى كالى) 
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Dear Customer

The Company wants to improve the quality of its productions and developing mutual connection in order to increase customer satisfaction. So, we will appreciate your help, if you fill out the following form to help us.

Sincerely

1-Quality of delivered products:

Excellent       Very good       Good       Middle       Weak

2-Speed and methods of responding to customer complaints

Excellent       Very good       Good       Middle       Weak

3-On time delivery of products

Excellent       Very good       Good       Middle       Weak

4-Announcement of shipment before sending production

Excellent       Very good       Good       Middle       Weak

5-Quality of packing

Excellent       Very good       Good       Middle       Weak

6-Price of Products regarding to their quality

Excellent       Very good       Good       Middle       Weak

7- Flexibility in accepting changing order

Excellent       Very good       Good       Middle       Weak

8- Similarity between consignment and order

Excellent       Very good       Good       Middle       Weak

9- Action on resolving problems related to quality of product

Excellent       Very good       Good       Middle       Weak

If you have any other comments, you can write them here:

*Signature*

*First and Second name (Optional)*